

Introduction speech for Choa Chu Kang Polyclinic opening

Minister Gan, Minister for Health
Professor Chee Yam Cheng, CEO of NHG
Mr Leong Yew Meng, CEO of NHG Polyclinics
Distinguish guests and colleagues.

1. Welcome to Choa Chu Kang Polyclinic. My team and I are honoured to have you join us here this morning for this momentous occasion of the official opening of Choa Chu Kang Polyclinic.
2. Time certainly flies as I recall the day when I first joined the organisation in 2000. Coming from the private sector, what impressed me most then and even today was the concept of a one stop centre where the patients could have all their healthcare needs met with access to doctors, nurses, health educators, allied health services, laboratory, radiology and pharmacy services all under one roof.
3. As part of the process of this modernisation, we spent much effort in wanting to understand the needs of our patients and conducted focus groups to obtain feedback from the residents and also our staff on what they wanted in the new clinic. It is through this collaborative effort that we are able to achieve what you see before you today, a more modern, spacious and greener clinic equipped to meet the healthcare needs of our residents and make their every visit a pleasant one.
4. Having obtained my own family medicine training in this clinic, starting as a medical officer, family doctor and finally a family physician, I believe this is a good place for FM training due to the variety of conditions and patients seen each day. I am glad to say that CCK is one of the training centres for post graduate FM residency training in addition to the ongoing, undergraduate training in FM.
5. We have certainly come a long way since the early days and it was all made possible by the team work and dedication of the staff in the clinic. Besides just focusing on illness, we also want to focus on healthy living and preventive care which is another tenet of family medicine. Let us be a role model for our patients and take the first step by starting off with some light exercise shortly. Lastly, I would just like to also thank the team from HQ who have worked hard behind the scenes to make this event happen today.
6. I hope you'll enjoy yourself this morning.. Thank you.